Flip Chart Survey: analysis of results

Data collected in March/April 2014 at 15 locations across Hillman Library

Students,
let us know what you like (and don’t like) about this space!

On the corresponding flipchart write

Top Half: What do you like about this space?
Bottom Half: What would you improve in this space?

Also, tweet us your pictures and comments #myhillman
## Distribution of responses by location

(N=484)

<table>
<thead>
<tr>
<th>Location</th>
<th>Code</th>
<th>Please change</th>
<th>We like it</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>NW corner (compact shelves)</td>
<td>Ground Level 1</td>
<td>20</td>
<td>0</td>
<td>20</td>
</tr>
<tr>
<td>Cup &amp; Chaucer area</td>
<td>Ground Level 2</td>
<td>19</td>
<td>1</td>
<td>20</td>
</tr>
<tr>
<td>Service Desk</td>
<td>Ground Level 3</td>
<td>60</td>
<td>10</td>
<td>70</td>
</tr>
<tr>
<td>Instruction area</td>
<td>Ground Level 4</td>
<td>10</td>
<td>2</td>
<td>12</td>
</tr>
<tr>
<td>SW corner (near G7)</td>
<td>Ground Level 5</td>
<td>34</td>
<td>2</td>
<td>36</td>
</tr>
<tr>
<td>Entrance</td>
<td>1&lt;sup&gt;st&lt;/sup&gt; Level 1</td>
<td>30</td>
<td>1</td>
<td>31</td>
</tr>
<tr>
<td>Outside computer lab area</td>
<td>1&lt;sup&gt;st&lt;/sup&gt; Level 2</td>
<td>75</td>
<td>1</td>
<td>76</td>
</tr>
<tr>
<td>Back wall (Lozano/Irving)</td>
<td>1&lt;sup&gt;st&lt;/sup&gt; Level 3</td>
<td>2</td>
<td>0</td>
<td>2</td>
</tr>
<tr>
<td>Buhl/Afro-Am area</td>
<td>1&lt;sup&gt;st&lt;/sup&gt; Level 4</td>
<td>3</td>
<td>1</td>
<td>4</td>
</tr>
<tr>
<td>Technology rooms</td>
<td>2&lt;sup&gt;nd&lt;/sup&gt; Level 1</td>
<td>35</td>
<td>2</td>
<td>37</td>
</tr>
<tr>
<td>SW corner (reading space)</td>
<td>2&lt;sup&gt;nd&lt;/sup&gt; Level 2</td>
<td>32</td>
<td>2</td>
<td>34</td>
</tr>
<tr>
<td>Group study rooms</td>
<td>3&lt;sup&gt;rd&lt;/sup&gt; Level 1</td>
<td>59</td>
<td>4</td>
<td>63</td>
</tr>
<tr>
<td>PhD room</td>
<td>4&lt;sup&gt;th&lt;/sup&gt; Level 1</td>
<td>33</td>
<td>7</td>
<td>40</td>
</tr>
<tr>
<td>SW corner (reading space)</td>
<td>4&lt;sup&gt;th&lt;/sup&gt; Level 2</td>
<td>31</td>
<td>7</td>
<td>38</td>
</tr>
</tbody>
</table>
Please change keywords: zoomed in
Ground Level 3: Service Desk Area

Renting school supplies

A GYM

A SHOWER

Smells bad on the ground floor

More whiteboards

Nap area

Poor Lighting

Self service printers on every floor

Sleeping pods, like at the Hunt Library

Have an ATM on ground floor

The ground floor should be café and study rooms all other floors should be quiet (1st floor can be talking)

Build a 5th floor—study spaces runs out quickly when you have 18,000 undergrads

Renting school supplies
1st Level 2: Outside Computer Lab Area

Display Art from Pitt People (students, faculty, staff)

Openness

More couches

Get new Art Work

Wifi, it's kind of ridiculous at this point

Repair Statue
(turn it on, so we can see what it does)

Tables with outlets for middle tables

More outlets (and more and more…)

More power outlets
(check out how Carnegie Library has them on the lip of the table)

A door next to Lawrence (building) so you don't have to walk around the only entrance

Scanners for when the on G is occupied

Free food
3rd Level 1: Group study rooms

- soundproofing (group study rooms)
- More AV hookups (i.e. mac connections)
  - how about more (table) lights?
- More outlets under study tables
- Turn on the heat. It's freezing
- More Cleaning, bc of heavy use (group study room)
- More outlets at every table like 2nd floor
- bathrooms (more, more supplies)
- wifi
- Also a couple more comfy chairs to read, would not go unused

- more windows would be nice
- outlets at every table like 2nd floor
A whiteboard would be great to cold

This space is very helpful. I like the quiet space and that I can look up my things. I like that you can see most of this space from the outside so you're not working in a fishbowl. Thanks

Let us in the quiet PHD room (never anyone in there)

It would be nice to have another printer inside the Diss Writing Room

I am always in there (referring to PHD room)

I wish the carrels (each carrel) were more isolating

Dissertation writing room for undergrad thesis writing

Have more hours on Fridays

Quiet, clean, cozy, and nice

Double the use for this room (open to undergrads, open a mobile computing lab)

Extra seating

More scanners
4TH2: SW corner (reading space)

More whiteboards

More tables

could there be standing desks/work areas anywhere in the library?

I think it is **cold**, please turn the heat up

The fourth floor needs regular cleaning

we need more places like this for both grads and undergrads

more outlets, in middle

Wifi connection :-(

broken lights

More rooms like this

make the library be open 24/7, it is safe, able to study more during finals week

more outlets, many more

more printers on 3rd and 4th floor

More rooms like this
2ND1: Technology Room

- Need more outlets
- Wifi
- Iphone 5 charge at the charging station
- More macs
- More printers
- It's cold in here
- More doors
- soundproofing (it can get loud)
- The staircase that only goes to the second floor...could be more study space or we could have more group study rooms
- 2 people can get the same time slot on mobile devices (double booking)
- More doors (could mean more exits)
- No one uses the Confucius studies room on 2nd floor; it should be converted to a study group room rather than being just used for display
- More chargers
- Iphone 5 charge at the charging station
No one sits on the green, ugly, circular couches, they're not conducive to studying.

Picture taken during Spring Finals Week (all other seats are taken)

Put more study desks in the center instead of the green chairs.

no green chairs
We like it

spacious and COOL paint scheme

Large sharable tables

I like the letter on the pillars

Not many people at night

friendly staff

Large sharable tables

that you ask for our opinions

4th floor has best wifi

I love the 24/7 hours. Best Library ever!!!

The smiling face at the lending desk

I like the guard very much, who is smiling is very warm. He often walks around. Thanks for his work for us.

The art is pretty good

The nice people